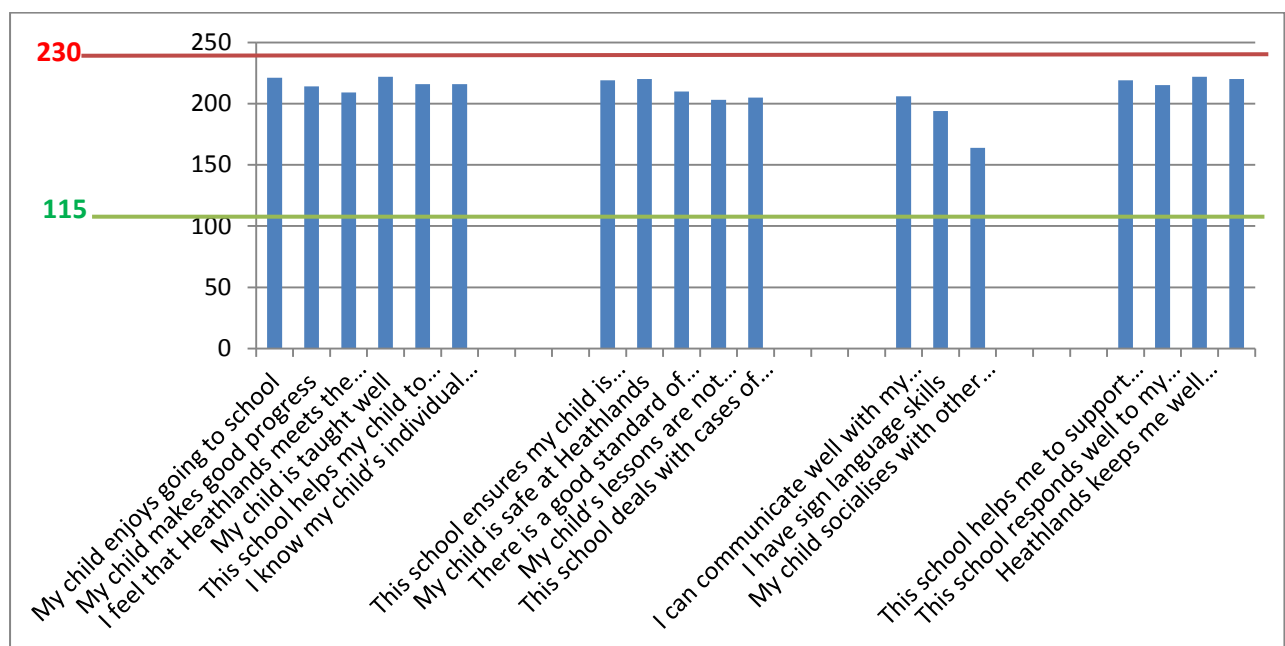


Heathlands Parents' and Carers' Survey 2017

At the end of summer term 2017 we asked you to complete our annual parent carer survey which is part of school self-evaluation. In total 46 forms were returned, some from families with more than one child in school. Your responses were overwhelmingly positive but we also appreciate knowing what your concerns are. We did not ask for names on the forms so cannot respond to you individually.

We have analysed the results as shown in the graph below. The red line shows the maximum number of points possible for each question of 230. Any score above the green line of 115 shows positive agreement with the statement.



Our first set of questions asked about children's enjoyment of school and how well they are getting on with learning. Responses were very positive indicating that you agree children are "on track". A small number of parents felt they did not know their children's targets or were worried about needs being fully met.

These issues can be addressed with individual class teacher's or form tutors at any time. Last year we introduced termly meetings with parents so parents are encouraged to use these sessions too.

The second group of questions were all about behaviour and safety. Responses indicated that the vast majority of parents feel we are ensuring children are safe, well cared for and that we are effectively dealing with any concerns related to bullying or unacceptable behaviour. One parent expressed significant concern in this category.

We know that most children respond very well to the behaviour systems in school. Data for the whole school shows a significant reduction in instances of unacceptable behaviour. In 2016/17 we took action by employing a behaviour mentor, further embedding our behaviour strategy and setting up the focus room. Where children are struggling to regulate their behaviour we will continue to investigate all avenues of support so that they can progress and not disrupt the learning of others.

We asked you about communication with your child and opportunities for social mixing outside school. This is because it is hugely important for your child's language development, identity, self-esteem and social skills and getting your views will help us think of how we can support you. Of the 46 responses 13 parents said their children had little or no opportunity to socialise with other deaf children outside school. This may be because they live far from school mates, are new to the area or some families may have little knowledge of deaf community events and how to access these.

We will think about how we can put families in touch with each other and try to make you aware of events and activities in the deaf community. Getting involved in the Friends of Heathlands might also be a positive way to make contacts.

Lastly we asked you about how well we keep you informed and deal with any concerns. One parent felt this needed to be improved.

The Facebook page continues to be a popular way of sharing information. There is a lot of information on our Website and we have now launched Heathlands Computing which has good e-safety advice for parents. We have started updating the website and plan to make further changes this year which will include more use of BSL.

Thank you to all parents and carers who participated in the survey. Your views are very important and we will be taking this information into consideration when drafting our next School Development Plan.